







INTERNAL QUALITY ASSURANCE CELL

IT POLICY

Creating an IT policy for Jaya engineering college involves ensuring the proper use of technology resources while maintaining security, privacy, and legal compliance.

1. Purpose of the Policy

- To establish guidelines for the use of information technology resources, ensuring they are used effectively, ethically, and securely.
- To ensure compliance with applicable laws, regulations, and standards.
- To protect the privacy and security of the college's data and intellectual property.

2. Scope

- The policy applies to all students, faculty, staff, contractors, and anyone else using the IT resources of the institution.
- It covers the use of computers, networks, internet access, software, and hardware within the college.

3. Acceptable Use of IT Resources

- Authorized Users: Only authorized personnel (students, faculty, staff) are allowed to use the IT resources.
- Appropriate Use: College IT resources must only be used for academic, administrative, and
 research purposes. Personal use should be minimal and not interfere with academic or workrelated activities.

• Prohibited Activities:

- o Use of college resources for illegal activities.
- o Accessing or distributing harmful software, viruses, or malware.
- o Use of IT resources to harass, intimidate, or abuse others.
- o Sharing of sensitive or confidential information without authorization.
- Unauthorized access or tampering with other users' data, files, or accounts.

4. Network Security

- Access Control: Use of strong passwords and two-factor authentication (if available) is required for accessing systems and networks.
- **Network Monitoring**: The institution reserves the right to monitor and log network usage for security and performance monitoring.
- Firewall and Antivirus: All systems should have updated firewalls and antivirus software.
- **Data Encryption**: Sensitive data must be encrypted during transmission and storage.

5. Software Usage

- Licensed Software: Only licensed software can be installed and used on college IT resources. Pirated software is prohibited.
- **Software Updates**: Systems should be regularly updated with the latest security patches and software updates.
- **Software Deployment**: Only authorized IT staff can install or deploy software to ensure compatibility and security.

6. Email and Communication Systems

- Email Usage: The college email system should be used for academic and administrative communication only. Personal or non-work-related emails should be avoided.
- Prohibited Use: Sending of offensive, discriminatory, or inappropriate emails is prohibited.
- Phishing Awareness: Users should be trained to recognize phishing attempts and malicious emails.

7. Data Privacy and Protection

- **Data Handling**: All user data should be treated as confidential, and measures should be in place to protect it from unauthorized access or leakage.
- **Data Retention**: Guidelines for data retention should be established, ensuring data is kept only for as long as necessary for academic or administrative purposes.
- **Backup and Recovery**: Regular backups should be taken, and disaster recovery protocols should be in place for critical systems.

8. IT Support and Maintenance

- **Helpdesk Services**: A support system should be in place to assist with IT-related issues and troubleshoot technical problems.
- System Downtime: Planned maintenance should be communicated to users in advance to minimize disruption.
- Hardware Maintenance: Ensure that hardware resources (like servers, computers and printers) are well-maintained and regularly checked for issues.

9. Security Responsibilities

• **Password Policy**: Users must follow strong password policies (minimum length, complexity, and periodic changes).

- Account Security: Users should log off from devices when not in use to prevent unauthorized access.
- **Reporting Security Incidents**: Users must report any security incidents or potential breaches to the IT department immediately.

10. Ethical and Legal Use of IT Resources

- **Intellectual Property**: Respect copyright, trademarks, and licenses. Unauthorized copying or distribution of copyrighted material is strictly prohibited.
- Research Ethics: IT resources should not be used to plagiarize, fabricate data, or engage in academic dishonesty.
- Compliance: Ensure compliance with relevant laws like the General Data Protection Regulation (GDPR), Information Technology Act, and others governing the use of data.

11. User Training and Awareness

• Regular workshops and training sessions should be conducted for students, faculty, and staff regarding the ethical use of IT resources, cyber security practices, and legal implications of misuse.

12. Disciplinary Actions

- Violations of the IT policy may result in disciplinary actions, including revocation of access, suspension, or even expulsion, depending on the severity of the violation.
- Violations related to illegal activities, such as hacking or distributing harmful software, will be subject to legal actions as well.

13. Policy Review and Updates

- The IT policy will be reviewed periodically to ensure it is up to date with emerging technology trends, cyber security threats, and legal requirements.
- Users will be informed of any significant changes to the policy.

14. Conclusion

• The goal of this IT policy is to maintain a safe, efficient, and ethical use of technology resources, ensuring that both academic and administrative activities run smoothly without compromising the security and integrity of the institution's systems and data.